

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of September 2020
C.G. No: 304/2019-20/Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. V. Venkateswarlu
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

M/s.Jayalakshmi Minerals,
Rayalacheruvu (V),
Yadiki (M),
Tadipatri,
Anantapur -Dist .

Complainant

AND

1. Assistant Accounts Officer/ERO/Tadipatri
2. Deputy Executive Engineer/O/Tadipatri
3. Executive Engineer/O/Gooty

Respondents

ORDER

1. The case of the complainant is that their industrial unit is having service connection No.7231430000673 of Rayalcheruvu (V) Yadiki (M), Anantapur Dt. The connected load of their service is less than 99 HP only. But respondents are issuing bills under HT billing for the month of 03/2020 stating that their load is mentioned as 115 HP. They never exceeded 99 HP during last one year as seen from the billing pattern. Hence requested to revise the bill.
2. Respondent No. 1 alone filed written submission stating that the service bearing SC. No. 7231430000673 is released in the name of complainant with a load of 100 HP on 31.03.1990. Auto generated case was booked on 28.05.2018 for additional load of 12.55 KW on recorded load of 86.4 KW against the contracted load of 73.85 KW in total of 86.4 KW /115 HP. Complainant had paid the amount for additional load in September'2018. Since there is no provision in the CBS software to enhance the contracted load more than 100 HP billing has been done under LT with load of 100 HP only. Bills issued under HT billing for the period from 01/2020 to 03/2020 as per Clause No. 12.3.3.2 of GTCS. Short billing amount arrived from LT to HT tariff for Rs. 6,14,071/-

DESPATCHED

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under HT tariff difference amount for the period from 06/2018 to 12/2019 not included in the CC bill.

3. Personal hearing was conducted on 19.08.2020. Complainant was absent. DEE reported that the matter was settled and he will file submission to that effect.
4. Respondent No.1 filed additional written submission stating that the grievance of the complainant is solved. Final assessment order was issued by respondent No. 3 stating that the service is having only 99 HP and instructed to withdraw the HT bill difference amount. Accordingly an amount of Rs.71, 182.95 was withdrawn towards HT difference tariff amount which is raised from 01/2020 to 03/2020 and stopped issuing of HT bill from 04/2020 onwards and issuing LT bill. Respondent also attached the letter given by the complainant that his problem is solved and HT billing difference amount was withdrawn and now issuing bills under LT category only.
5. In as much as the grievance of the complainant is resolved the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th September' 2020.

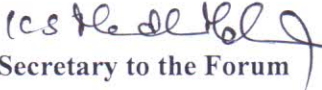
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.